CONTACT DETAILS FOR TRAIN OPERATING COMPANIES

Chiltern Railways
Customer Services
Banbury ICC, Merton Street
Banbury OX16 4RN

CrossCountry
Customer Relations Manager
Cannon House, 18 Priory Queensway
Birmingham B4 6BS

c2c
Freepost ADM 3968
Southend SS1 1ZS

East Coast
Freepost RRZG-ZZZX-LKXK
Newcastle
NE1 5DN

East Midlands Trains
Freepost RSAK-GETK-BSJX
Customer Relations
Nottingham NG2 3DQ

Eurostar
Eurostar House
Waterloo Station
London SE1 8SE

First Capital Connect
Customer Relations Department
Freepost RRBR-REEJ-KTKY
PO Box 443, Plymouth PL4 6WP

First Great Western
Customer Services Team
Freepost SWB 40576
Plymouth PL4 6ZZ

Gatwick Express
Customer Services Department
Go-Ahead House
26-28 Addiscombe Road
Croydon CR9 5GA

Heathrow Express
50 Eastbourne Terrace
London
W2 6LX

Island Line
Overline House
Blechynden Terrace
Southampton SO15 1GW

London Midland
PO Box 4323
Birmingham
B2 4JB

National Express East Anglia
Customer Relations Office
Norwich Station, Station Approach
Norwich NR1 1EF

Southeastern
PO Box 63428
London
SE1P 5FD

Southern
PO Box 277
Tonbridge
Kent TN9 2ZP

South West Trains
Overline House
Blechynden Terrace
Southampton SO15 1GW

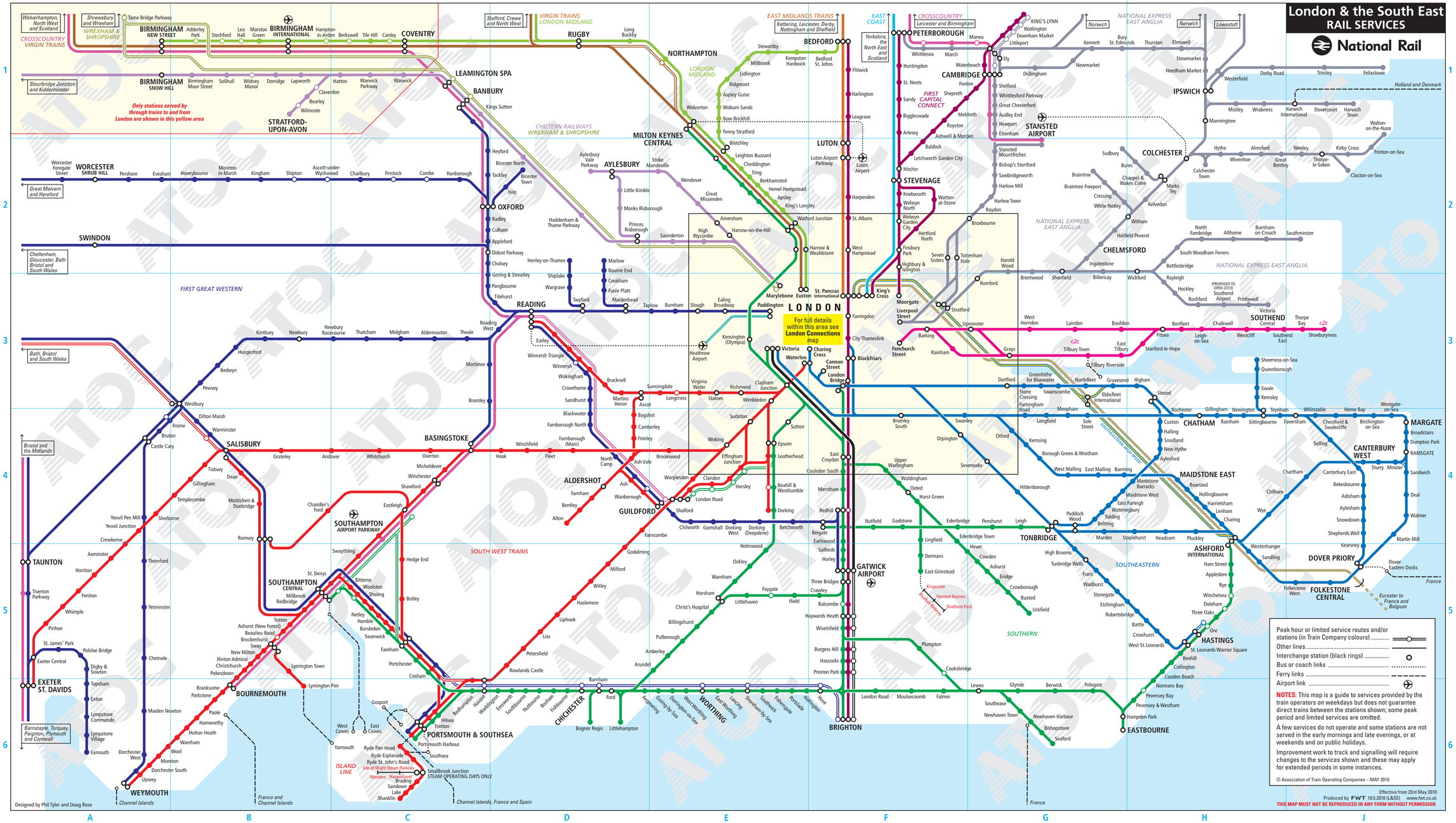
Wrexham & Shropshire
Customer Services
Banbury ICC, Merton Street
Banbury OX16 4RN

Virgin Trains
Freepost BM6613
PO Box 713
Birmingham B5 4HH

Comments on train services should be sent to the relevant **Customer Services Department**

Details of train times and fares can be obtained by telephoning **National Rail Enquiries** on **08457 48 49 50** or visiting the website **www.nationalrail.co.uk**

Rail Franchises or Train Company trading names may change during the currency of this publication. Every effort has been made to ensure the information shown is correct at the time of publication: May 2010. It is recommended that journey details are checked prior to travel.



Peak hour or limited service routes and/or stations (in Train Company colours)
Other lines
Interchange station (black rings)
Bus or coach links
Ferry links
Airport link

NOTES: This map is a guide to services provided by the train operators on weekdays but does not guarantee direct trains between the stations shown; some peak period and limited services are omitted.

A few services do not operate and some stations are not served in the early mornings and late evenings, or at weekends and on public holidays.

Improvement work to track and signalling will require changes to the services shown and these may apply for extended periods in some instances.

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Effective from 23rd May 2010
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Yalding G4
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Yeovil Junction A4
Yeovil Pen Mill A4
Yetminster A5